



# PAST WINNERS

## 2024 Corporate Receptionist of the Year

### WINNER



**Charleigh Churchill**  
**OCS Amika Guest Services**

*"I did not expect this at all. It's been an incredible journey and I'm so grateful for all of the people I've met along the way. I'm so honoured to have won this award."*

### 2ND PLACE FINALIST



**Jennifer Heyworth**  
**Rapport at Bank of America**

*"I have a natural inclination towards helping others and enjoy the dynamic nature of customer interactions."*

### 3RD PLACE FINALIST



**Leah-Emelia Tenorio**  
**Livv Workplace**

*"I take great satisfaction in finding unique solutions to daily challenges and providing a helping hand."*

### HIGHLY COMMENDED FINALIST



**Lily Bramwell**  
**Portico at Evelyn Partners**

*"I love how rewarding it is making a client's experience the best it can possibly be."*

## 2023 Corporate Receptionist of the Year

### WINNER



**Shannon Sullivan**

**Rapport at Addleshaw Goddard**

*"I have realised that being a receptionist is what I am destined to do and exactly where I am meant to be."*

### HIGHLY COMMENDED FINALIST



**Laura-Marie Bruce**

**Portico at PriceWaterhouseCoopers**

*"I'm not 'Just a Receptionist' – I'm an asset to the company I work for. I am grateful and proud of who I am and the job I perform, day in, day out."*

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### HIGHLY COMMENDED FINALIST



**Fara Painter**

**OnVerve at Legal & General**

*"I want to show the world that it doesn't matter where you are from or what limitations you think you may have, everything is achievable if you work hard and are kind to others."*

## 2022 Corporate Receptionist of the Year

### WINNER



**Judita Poceviciute**

**Rapport**

*"Working in luxury retail has taught me what the key values are when working with high profile clients and I understand what an excellent guest journey experience is in the corporate world."*

### HIGHLY COMMENDED FINALIST



**Lauren Ayres**

**Rapport at Citi**

*"I love the idea that receptionists are able to control the impressions of everyone who walks through the door; that they are able to make someone's whole experience amazing, just by that first encounter."*

### HIGHLY COMMENDED FINALIST



**Lainey Taylor,**

**Portico at Deutsche Bank**

*"I'm a people person who loves to see a smile on other people's faces; I always remember great service and I knew I wanted to be the reason people smile and remember the impeccable service they receive."*

### HIGHLY COMMENDED FINALIST



**Imogen Walker**

**Anabas**

*"I was 'meant' to be a Corporate Receptionist rather than inspired to be one as I wanted to focus on making people smile, whilst taking pleasure from providing a high level of service to others."*

2021 Award reluctantly cancelled due to COVID-19

2023 Corporate Receptionist of the Year

## WINNER



**Diana Riaubiene**  
**ISSS at Morgan Stanley**

*"This has inspired me to pursue my passion for excellent customer service and to encourage others to do the same."*

## HIGHLY COMMENDED FINALIST



**Laura Egerbacher**  
**Lexington Reception Services at British Land**

*"This makes me feel that all my hard work creating great experiences every day has been recognised."*

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## HIGHLY COMMENDED FINALIST



**Reiss Gordon-Henry**  
**Rapport at HSBC**

*Referencing COVID-19 he said: "This has been such a positive experience by topping off an awful year."*

## 2019 Corporate Receptionist of the Year

### WINNER



**Kitija Lace**

**Rapport at Bank of America Merrill Lynch**

*"I truly can say that winning has changed a lot of things and has given me so many new opportunities and some incredible memories."*